SKSOFT

Customer Reimbursement
For Microsoft Dynamics 365 F&O

Why Automate Customer Reimbursements?

Streamline the procedure of generating customer reimbursements within Microsoft Dynamics 365 for Finance and Supply Chain. This feature-rich module within our Treasury Automation Suite automates the process of issuing electronic refunds and reimbursement payments to customers with credit balances. Simplifying this procedure will allow your business to significantly reduce cost, increase efficiency, and better manage customer reimbursements.

Robust Automation within D365 F&O

Seamlessly embedded into D365, our module gives your organization the ability to securely automate your process within one centralized system. Currently, standard D365's process for customer reimbursements is inefficient and tedious. It requires creating a vendor and vendor bank record, linking the vendor and customer accounts, and moving the customer credit balance to the linked vendor and payment of the vendor. On top of all of that, a user must keep both the customer and vendor bank account in sync when changes are made. Using this sluggish process can lead to payment reimbursement delays and unhappy customers.

Our Customer Reimbursement module works to solve these limitations within D365 through fully automating customer reimbursements with inbound and outbound files and journal updates. Directly within your ERP, our solution creates a new journal for customer reimbursements to be processed by the Accounts Receivable or Accounts Payable team. Your team can set this up to meet your business requirements and parameters within our Treasury Automation Suite. These parameters can be overridden at the payment proposal processing level, dictating which debits are pulled into a customer reimbursement journal via the payment proposal process.

Key Features:

- Eliminates the need to maintain a vendor record for customer reimbursements
- Simplified user setup
- Support for any electronic payment type globally (Domestic, International, Reference Payments, CCD+, PPD, CTX, and many more)
- Automate customer reimbursements around the world: US-ACH, SEPA, BACS, and more
- Fully automates customer reimbursements with inbound/outbound files and journal updates
- Transmit files securely to the bank using integrated communications support
- Electronic refunds based on amount or number of days open of the credit transactions
- Support for any electronic payment standard globally (SEPA, ACH, BACS)
- Automated posted payment rejection journal

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Around the World Support

Effortlessly automate your customer reimbursements globally! Whether you use US-ACH, SEPA, or BACS, standards we've got you covered! Our solution fully supports any electronic payment standard and payment type around the world.
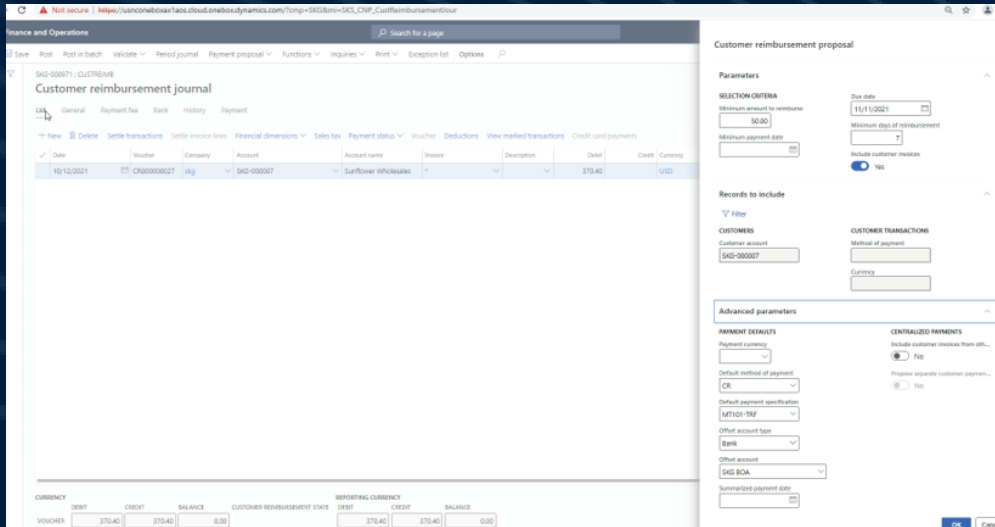
READY TO AUTOMATE YOUR FINANCIAL OPERATIONS?

Contact our team today to request a demo and learn how automation can accelerate your organization's financial evolution.

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